AI at Wonderful: The Facts

How and why do we use AI at Wonderful?

We want recruitment to be Wonderful for everyone.
At Wonderful we use AI to support our candidates and clients with a fast, efficient, and accurate recruitment experience, where human connection and interaction are at the heart of the process.

We love to talk and spend time with you!
AI helps us with the boring stuff like writing and summarising meeting notes, transcribing conversations, and creating first drafts of documents. The less time we spend on administrative tasks, the more time we spend in meaningful dialogue with you as human beings.

What don't we do with AI at Wonderful?

- **AI might be impressive but it's a rubbish recruiter**: we never use AI to make decisions or assessments.
- **We want all our content to be Wonderful:** AI can churn out nonsense, so we never share or use AI generated content without humans having checked it for accuracy, bias, punctuation, and more.
- **Protecting your data is important to us (see our Privacy Notice)**: we will never use an open AI system to process personal data.

What's in our AI toolkit?

We keep it simple and secure: we use a third-party closed AI system. No data that we input is shared beyond our secure internal systems.

How will this affect you?

You will experience an efficient, and accurate recruitment process, prioritising plenty of real life person to person communication with the Wonderful team. Your personal data will be kept safe.

How do we keep your data safe?

We use carefully selected third-party AI tools to support administrative tasks, such as summarising meeting notes, reviewing and presenting information, and preparing initial drafts of documents.

Where personal information is processed using AI tools, we take appropriate steps to protect its confidentiality and security, including reviewing the data protection arrangements of our service providers.

For more information on how we keep your data safe, see our Privacy Notice.

In more official (boring) terms: Wonderful has independently evaluated the risks of the third party AI system that we use. As per recital 78 of the UK GDPR, we have verified that the producers of the AI solutions that we use have:

- taken into account the right to data protection when developing and designing their systems; and
- made sure that controllers and processors are able to fulfil their data protection obligations.

Have another question?

We understand that you might have more questions about how we're using AI at Wonderful. For further information, please contact Dean on info@wonderfulideasproject.com